

ALA 2012 Annual Conference & Exhibition LITA: Mobile Interest Computing Group June 24, 2012

NCSU Libraries Mobile Scavenger Hunt

Anne Burke











After traditional library instruction sessions





37% FALL 2011

of students said they were still confused about navigating the physical spaces of the NCSU Libraries.



In a focus group, ENG 101 instructors said

students are VERY HESITANT

TO ASK a librarian for help



they need MORE FACE TIME with a librarian – but it has to be ACTIVE

WHAT WERE OUR GOALS?

to IMPROVE STUDENT ENGAGEMENT

with the library

to FOSTER CONFIDENCE in using library & navigating library spaces



to INTRODUCE EMERGING mobile & cloud-based TECHNOLOGIES

Out of the box solutions we considered...

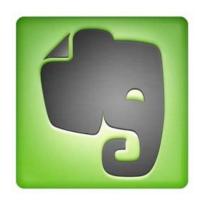




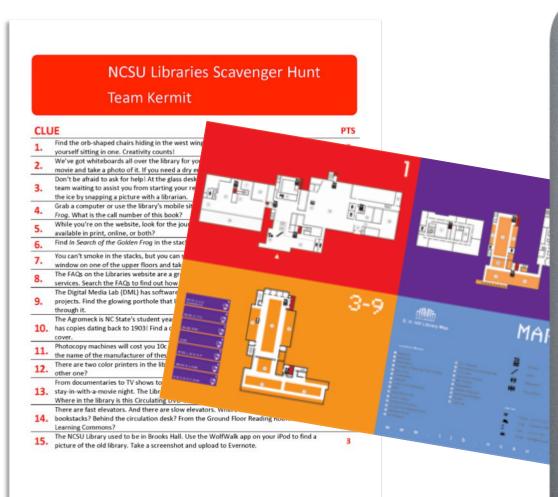
- cost
- geo-location doesn't work inside one building
- multiple locations named D.H. Hill
- Google Maps address does not correspond to our geographical location
- discoverability of treks

What we wound up using











Intro & Directions

NCSU Libraries Scavenger Hunt Team Animal

CLUE PTS Find the orb-shaped chairs hiding in the west wing of the library and upload a photo of yourself sitting in one. Creativity counts! We've got whiteboards all over the library for your use. Draw a portrait of your Muppet and take a photo of it. If you need a dry erase marker, just ask at the reference desk. Don't be afraid to ask for help! At the glass desks in the Learning Co team waiting to assist you from starting your resear the ice by snapping a picture with a librarian. Grab a computer or use the library's mobile site to lo Heartbeat of Jazz: the Bebop Years. What is the call no Look for the journal The World of Music on the Librari online, or both? (Hint: it is much easier to look this up from a Find the book Drummin' Men: the Heartbeat of Jazz in (If the book is out, take a picture of the spot where it would have Clue services. Search the FAQs to find out how many times under

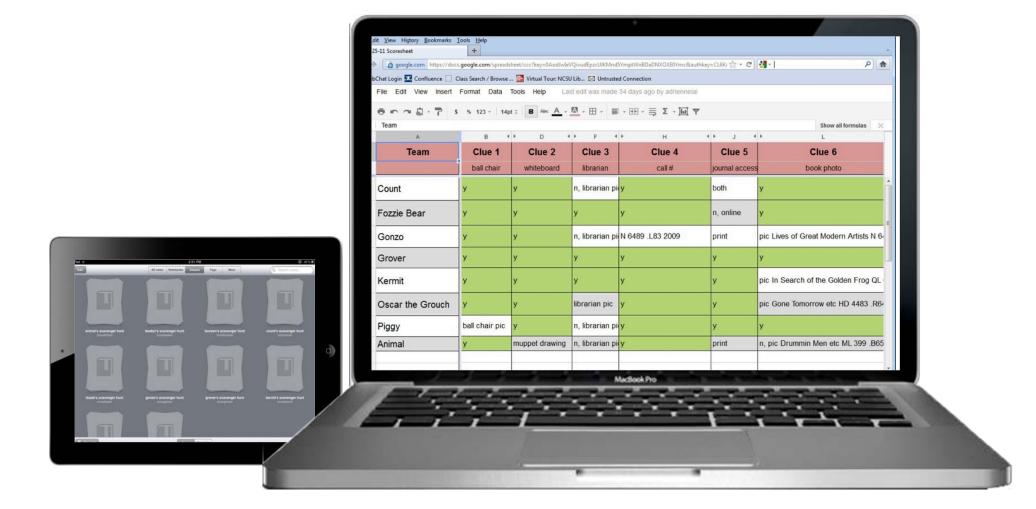




Answer



Sync



Score

Reference librarians are available in person till 12 midnight!

Team	TOTAL			
Fozzie Bear	18			
Gonzo	30			
Grover	33			
Kermit	32			
Piggy	29			

Show

Prep 15 min

Intro & Directions 10 min

Active Hunt 25 min

Scoring & Wrap-up 15 min

Breakdown 25 min

Time



Results

STUDENT FEEDBACK

91% considered the activity FUN & ENJOYABLE

93% LEARNED SOMETHING NEW about the library

95% FEEL COMFORTABLE asking a library staff member for help

STUDENT FEEDBACK

"IT WAS GROOVY."

"I thought that was really fun!

I wish it was a little bit longer!"

"The library is full of options and opportunities to do well academically."

Thank you for making it so easy to use!"

FACULTY FEEDBACK

"I love this! I wish we had it in my day!"

"I found that this activity engaged students... on a level that led to increased understanding, deeper learning, and almost complete recall of important library functions."

"[My students] really have not stopped talking about the great experience!"



TIMELINE

2011											
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec

LAUNCH!

pilot

r&d

idea



ADJUSTMENTS

- Introductory explanation
- 50 vs. 100 minute sessions
- 3 sessions scheduled in a row
- Number of teams
- Staffing

EXPECT THE UNEXPECTED

- Russian botnet attacks
- Oops! Evernote server maintenance
- Misinformation
- Laggy iPods & variable wi-fi signal
- Open attendance sessions

REFINEMENTS & ADDITIONS

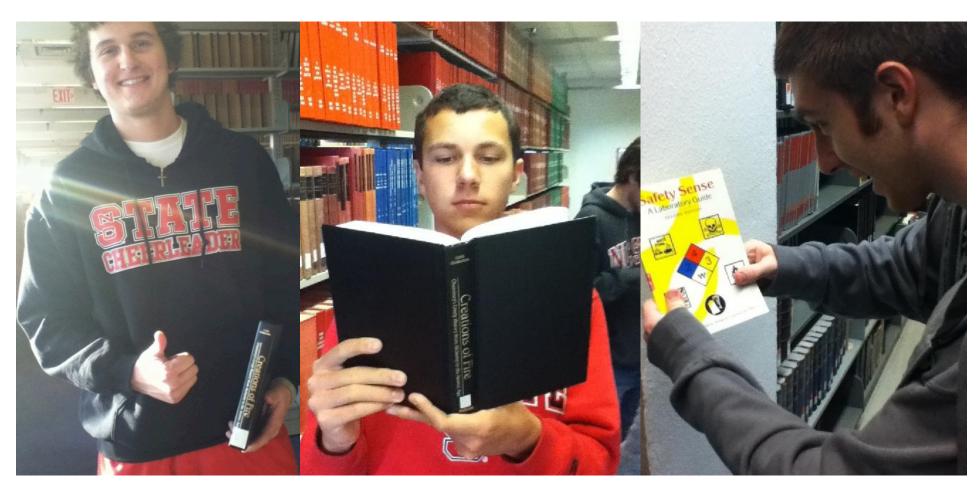
- Training graduate & undergraduate students
- Streamlining the scheduling & staffing support process
- Self-guided version for mobile devices

Find the orb shaped chairs hiding in the west wing of the library and attach a photo of yourself sitting in one!





Find the book [various titles] in the stacks. Upload a photo of it.





Don't be afraid to ask for help! Break the ice by snapping a picture with a librarian.



