Core Technical Services Directors of Large Research Libraries Committee Yale University Library Round Robin Report ALA Annual 2021

- Technical Services reorganization. The effort to reorganize YUL Tech Services (https://yale.box.com/s/56lxdrormzai3ujamovxiio6zglnht7w) was completed in the past year with the implementation of a new, comprehensive metadata policy governance structure that was led by Daniel Lovins, Director of Resource Discovery Services. The steering committee and advisory groups that comprise the governance structure are now fully staffed, and the groups have begun to address policy issues in their respective areas.
- Librarian recruitments. Librarian recruitments were on hold for most of the past year due to pandemic-related budget constraints. Since those constraints have eased, we have successfully recruited Dean Bergstrom as the new Manager of the Monographic Ordering and Copy Cataloging Unit. Dean had previously served as our Manager of the Monographic FastCat Unit, so we will be looking to fill that position in FY22. We are currently recruiting to fill the Manager of the Catalog Management Unit position and in FY22 also expect to recruit to fill vacancies in three metadata librarian positions created by two retirements and an internal transfer.
- Phased return to onsite work. After working offsite beginning March 16, 2020, Tech Services staff began a phased return to onsite work on September 1, 2020. Most staff members in the Monographic Processing Unit began to work onsite on alternating weeks, which enabled social distancing and maintaining a lower occupancy density in our work area. With one or two exceptions in each unit, staff members in the E-Resources and Serials Management Unit and the Resource Discovery Services Unit continued to work offsite. As FY21 progressed and we became more creative in our use of onsite space, a few more staff members began working onsite and some staff members who had been on alternating-week schedules began to come in every week. On June 7, 2021, we called in more staff members in Monographic Processing to work onsite fulltime to complete the receipt of FY21 physical materials in time for year-end deadlines. By August 1, 2021, Yale is requiring that all students, faculty, and staff be fully vaccinated and documented in the university's records or have an approved exemption. In conjunction with that requirement and continued low infection rates in the state and on campus, Yale is calling all staff to return to onsite work at least three days per week from August 1 through the end of the calendar year or to have an approved exception for health, childcare, or other dependent care reasons. In the library, the ability to work offsite up to two days per week beginning August 1 will be decided unit by unit based on operational requirements. Tech Services directors and managers are currently working on unit rationales for continued offsite work based on the work activities of staff members in the unit. By the end of calendar year 2021, we are expecting guidelines from the university that will address options for continued offsite work in 2022 and beyond.