Collaborations, Consortia, Conundrums
Today’s Presentation

▷ Background on the Five College Consortium (5C or FC) and its migration to Future of Libraries is Open library service platform (FOLIO)
▷ Official mechanisms for collaboration at the consortium and by extension institution, and FOLIO levels
▷ Conundrums
▷ How do we move forward towards successful collaborations and does this mean a successful migration?
1. Background

What is the Five College Consortium? What is the migration project?
In 2018, Five Colleges Consortium announced a FOLIO beta partnership with EBSCO, which allowed the institutions to contribute to the development of the library services platform and test FOLIO in large, real-world environments and multiple institutional scenarios. The beta partnership allowed EBSCO and The Five Colleges to contribute to the FOLIO Community and the development of the innovative, reimagined library services platform and demonstrate its viability for consortia.
2. Collaborations

Conceptualizing collaboration at the consortium, institution, and larger international levels
Consortium -> Institution

- All FC Member Staff
- Working Groups
- Leads
- FIT
- FCLC
- FIT
- Leads
- Working Groups
- All FC Member Staff
“FOLIO is a collaboration of libraries, developers and vendors building an open source library services platform. It supports traditional resource management functionality and can be extended into other institutional areas.”
3. Collaborations

Conundrums
1. Cultures, overextended resources, personalities, politics, communication, different goals and expectations

2. Different ideas of librarianship

3. Decision making

4. Institutional working groups with consortial goals
4. Collaborations

What to do with the Conundrums?
Shared resource: The Five College libraries collections make up a single and shared library resource.

Best practices: In an agile manner, standardize, streamline and improve best practices.

Alignment: FOLIO is an opportunity to align multiple systems and create a more unified presentation of Five College library data; enabling more seamless access to collections.

Additional functionality: Once core functionality is established, improvements, and additional functionality can be explored and prioritized.

Communication: Commitment to transparent communication throughout all stages of the project.

Respect one another: When we debate and discuss differing opinions, we will always show respect to individuals. All of us will end up compromising on some aspects of the design or the project work. We recognize that this is hard work and time consuming. Many of us may be pushed outside of our comfort zone; however, we will remain respectful to one another. These guidelines are forward-looking and will guide Five College Library cooperation beyond the FOLIO implementation.
FOLIO Code of Conduct

FOLIO is developed and used by people from all over the world who have a broad set of skills, personalities, and experiences. We are supported by providers and independent contributors, and our diversity of perspectives is essential to our prosperity as a project. We are committed to making our community a safe, enjoyable and thriving environment for everyone.

The purpose of a Code of Conduct is to protect members of a community from harm in that community’s spaces. As a community, we work together on our project according to the following ground rules so that people with different perspectives and communication styles can work together or apart productively, and respectfully—even in the face of disagreements. Ground rules ensure that everyone within the community is clear about what is expected of them and that newcomers know what kind of environment they can expect to find. We use the Contributor Covenant.

If you encounter unacceptable behavior in chat, on mailing lists, at meetings or events, or in any other channel, contact core teams (not yet active) or through the anonymous web form (not yet active).

Our Pledge

In the interest of fostering an open and welcoming environment, we as contributors, maintainers, and users of the system pledge to make this project and our community a harassment-free experience for everyone, regardless of ability, age, body size, education, ethnicity, gender, gender identity, gender expression, gender level of experience, nationality, personal appearance, race, religion, sex characteristics, sexual identity, sexual orientation, or socio-economic status.

Our Standards

While many things said in the course of collaboration are intended to be public, others are not. Members of this project who are unwilling to abide by these standards may be asked to leave.

The FOLIO Team
5. Moving Towards Migration
Developing a Practice

- Compassion
- Empathy
- Kindness
- Find Your Support Group
- Balance & Rebalance
THE KEY TO SUCCESS IS FINDING THE BALANCE BETWEEN CARING AND NOT CARING.
THANKS!

Any questions?

You can find me at: jeustis@umass.edu
CREDITS

- Five College Consortium Website: https://www.fivecolleges.edu/consortium
- FOLIO Collaboration Spaces: https://wiki.folio.org/display/COMMUNITY/FOLIO+Communication+Spaces
- FOLIO Shared Code of Conduct: https://wiki.folio.org/display/JAPAN/FOLIO+Code+of+Conduct
- Helen DeWaard, Norms of Communication. https://www.flickr.com/photos/143825674@N02/47446429032. CC BY 2.0