**ALCTS CMS Interest Group Summary Report**

# **1. Collection Development Issues for the Practitioner IG**

## **Report from the ALA Annual Conference session:**

Sunday, June 23, 2019

1:00 PM-2:00 PM

## **Report from Group:**

The June 2019 session was a collaboration among ALCTS PARS Book and Paper Interest Group, LLAMA BECP Library Storage DG and ALCTS CMS Collection Development Issues for the Practitioner IG.

Collection Moves and Preservation

How can Collection Management help Preservation to keep the collections safe during a move? And how can Preservation help Collection Management to ensure move project success? Join us for a cross-disciplinary conversation as we share lessons learned from dozens of collection moves of varying sizes and complexities. This session is a collaboration among ALCTS PARS Book and Paper Interest Group, LLAMA BECP Library Storage Discussion Group, and ALCTS CMS Collection Development Issues for the Practitioner Interest Group.

ALA PARS Book and Paper Interest Group

“Collection Moves and Preservation” DRAFT report for ALCTS Newsletter

Preservation, collection management, and facilities experts joined forces to discuss the complexities of collection moves in a lively panel discussion. Issues discussed included the importance of clear, early, thorough communication, flexibility needed to adapt to changing plans, and inclusion of different voices throughout the decision-making process to enable good decision-making and buy-in of stakeholders. More details about the discussion are available in the Book and Paper Interest Group page in ALA Connect.

The session was organized by the Book and Paper Interest Group (ALCTS PARS), the Collection Development Issues for the Practitioner Interest Group (ALCTS CMS) and the Library Storage Discussion Group (LLAMA BECP). It occurred on Sunday, June 23, 2019 from 1:00-2:00 pm in the Magnolia Room of the Marriott Marquis. It was co-chaired by Kim Norman and Kevin Garewal, and the discussion was moderated by Priscilla Anderson. Panelists included Jay Forrest from Georgia Institute of Technology Library, Brian Gray from Case Western Reserve University, and Nathan Rosser from the Library Services Center of Georgia Institute of Technology. Approximately 60 people attended.

## **Current and incoming leadership:**

Chair: Julia Gelfand, 2019-2020

Incoming co-chair: Russell Michalak, 2020-2021

Incoming co-chair: Monica Rysavy, 2020-2021

## **Upcoming meeting plans:**

**Midwinter Meeting 2020:**  The group will meet in person on January 26, 2:30-3:30.  Theme is:Streaming Media and Unsustainable Cost Models:  Impacts on Libraries.

**Annual Conference 2020**: Joint session with Collection Development in Academic Libraries IG

# **2. Collection Development Librarians of Academic Libraries IG**

## **Report from the ALA Annual Conference session:**

Saturday, June 22, 2019

2:30:00 PM

**Approximate Number of Attendees:** 80

## **Report from Group:**

Our session featured a program on “Changing Collection Development Models: Staffing, Structure, and Sustainability.” The format was a panel presentation/discussion. Our panelists included representatives from a variety of academic libraries: Sarah McClung, Head of Collection Development, University of California, San Francisco; Michael A. Arthur, Head, Resource Acquisition & Discovery, The University of Alabama; Ana Guimarães, Director of Collection Development, Kennesaw State University. Each panelist spoke about changes in their collection development departments, describing how they’ve successfully weathered and even thrived during these changes - advancing their departments and their mission in the process. The talks were well-received and generated a lively discussion. It was a successful meeting with 80 attendees and a follow-up conversation that ran for another 15 minutes. The complete talk will be uploaded online for participants to reference in the future.

## **Current and incoming leadership:**

Chairperson for the above meeting**:** Ann Roll

Current chair: James Galbraith

The group is looking for a co-chair.

## **Upcoming meeting plans:**

This IG will meet at Midwinter, with the Publisher/Vendor Library Relations IG (PVLR).

This IG will meet at the Annual conference and are planning a session with the Collection Development Issues for the Practitioner IG.

# **3. Chief Collection Development Officers of Large Research Libraries Interest Group**

## **Report from the ALA Annual Conference session:**

Saturday, June 22, 2019

8:30 – 11:30 AM

**Approximate Number of Attendees**: 57 (42 members and about 15 additional attendees including a guest who facilitated discussion of the Controlled Digital Lending topic.)

## **Report:**

The purpose of the Interest Group is to discuss various collection development and collection management issues of concern to large research libraries. At the Annual 2019 meeting, the group discussed the following topics:

- Controlled Digital Lending, definition and updates

- Collaborative web archiving (goals and purpose), programs, initiatives

## **Current and incoming leadership:**

Chair for the above meeting: Denise Pan

Chair: Chris Palazzolo

Vice Chair: Karla Strieb

## **Upcoming meeting plans:**

The Chief Collection Development Officers IG will meet virtually around Midwinter.

# **4.** [**Collection Evaluation and Assessment IG**](http://www.ala.org/alcts/mgrps/cms/grps/ats-cmdigcea)

## **Report from the ALA Annual Conference session:**

Saturday, June 22, 2019

4:00:00 PM

**Approximate Number of Attendees:** 80

## **Report from Group:**

At the ALA Annual Conference, the Collection Evaluation and Assessment Interest Group co-sponsored a panel discussion with the ACRL Assessment Discussion group on overall strategies for collecting data and using it to inform collection development and assessment initiatives. Three panelists participated in guided discussion based on questions such as:

* How does your institution use collections-related data to inform your overall strategy for collection development or your library’s overall assessment initiatives?
* With whom and how are you sharing collections data to make it useful for decision making? Who are the audiences, internally and externally?
* What are the challenges and benefits of collecting data, and is there collections-related data being collected by your institutions/businesses that you think could be better used?

As part of the continuous review process (see ALCTS Strategic Plan 2015 (3. B)) ALCTS co-chairs discussed the session after the conference, including the chair elect in that discussion.

## **Current and incoming leadership:**

Co-Chair for the above meeting: Natasha Cooper

Co-Chair for the above meeting: Lisa Jochelson

Incoming Chair: Stephanie Church

## **Upcoming meeting plans:**

This IG will meet in person at both ALA Midwinter and the ALA Annual Conference 2020.

# **5.** [**Collection Management & Electronic Resources IG**](http://www.ala.org/alcts/mgrps/cms/grps/ats-cmdigcmer)

## **Report from the ALA Annual Conference session:**

Sunday, June 23, 2019

2:30:00 PM

**Approximate Number of Attendees**: 30

## **Report from Group:**

Agenda:

\*\*Welcome and housekeeping

CMERIG Chair, Shannon Tharp, began with a brief welcome to session attendees and a brief summary of the session format--questions, discussion, conversation. CMERIG Vice-Chair / Chair-Elect, Meghan Burke, then went through some housekeeping items and introduced Robin Hofstetter as CMERIG's incoming Vice-Chair / Chair-Elect for 2019-2020.

\*\*Introduction of panelists

Anne C. Osterman is Director of VIVA, the consortium of the 72 nonprofit college and university libraries within the Commonwealth of Virginia. She has a Master’s in Library Science from the University of North Carolina at Chapel Hill and a Master’s in Statistics from American University. In addition to various chapter and article publications she is co-author of the book Electronic Resource Management: Practical Perspectives in a New Technical Services Model.

Jenise Overmier is a Research and Instruction Librarian and liaison to the Behavioral Sciences at Marymount University, where she also leads the Open Educational Resources initiative.

\*\*Discussion

Shannon Tharp delivered the following inquiries to Anne Osterman and Jenise Overmier, and Anne and Jenise responded in kind:

For Anne and Jenise:

How is OER being implemented consortially / regionally and at Marymount?

For Anne and Jenise:

How do you define OER at your organization (e.g. totally free resources such as open textbooks, or articles from subscription databases/DRM-free ebooks owned by the organization)?

For Anne:

Describe your leadership role at VIVA, your day-to-day work at VIVA, etc.

For Anne:

Can you give us some background / history about VIVA’s beginnings and describe for use how the consortium’s work with OER has evolved?

For Anne:

Two of the major components of VIVA’s OER initiative are state funding for course redesign grants for faculty, and the VIVA Faculty Textbook portal, a database of DRM-free and OA resources that are made available to VIVA members. Could you tell us a bit more about those components and how they’ve been received by VIVA members and their faculty?

For Jenise:

Can you describe your work with VIVA to bring OER to Marymount?

For Jenise:

What type of support have OER initiatives received at Marymount? What would you like to see from administration and colleagues in terms of future support?

For Jenise:

What strategies have you used in promoting OERs to administrators, faculty, and students?

For Jenise:

Have you been able to collect feedback from faculty and students who’ve adopted OERs? If so, what was the outcome?

For Jenise:

What kind of influence has the VIVA OER course development grant had on collection development thus far at Marymount?

For Anne:

We’re interested in hearing more about VIVA course redesign grants, specifically examples of successful applications and the support provided by VIVA to awarded teams.

Final Question for Anne and Jenise:

Now that you’ve successfully begun the implementation of OER initiatives at the consortial and institution levels, do you have any advice for those just getting started? Anything you would do differently next time or things you believe worked particularly well?

\*\*Audience Q&A

After a thorough, engaging discussion of the questions listed above, audience members delivered a few further inquiries to the panelists. Inquiries included topics related to institutional-level partnerships that have aided implementation of OER initiatives at the panelists' respective institutions, and commentary from audience members about their own experiences with OER initiatives at their home libraries and institutions.

## **Current and incoming leadership:**

Chair at the above meeting: Shannon Tharp

Incoming Chair: Meghan Burke

Incoming Vice Chair: Robin Hofstetter

This IG will not meet at Midwinter Meeting and will have program at the Annual Conference.

# **6. Collection Management in Public Libraries IG (joint group with RUSA CODES)**

## **Report from the ALA Annual Conference session:**

Monday, June 24, 2019

1:00 p.m.

**Approximate Number of Attendees**: 46

## **Report from Group:**

The meeting had 46 attendees. I have a scan of the sign-in sheets. Please let me know if I should send it to someone. For comparison’s sake, the Urban Libraries Council collection managers meeting had 18 attendees. Unlike the ULC meeting, our meeting had libraries of all sizes and all parts of the country (including Canada) are represented. Many of these folks said their institutions couldn’t afford to join ULC.

Introductions and topics for discussion took 25 minutes of our 60 minutes allotted. Since there wasn’t a program scheduled after us the majority of attendees stayed until 2:45pm. Here is a list of the topics attendees wanted to discuss:

1) Digital lending terms changing – Hachette, PRH, etc

2) Lynda.com becoming LinkedIn Learning and impact on our patrons

3) Streaming video/Kanopy/hoopla

4) Digital platform fatigue and how do we manage content in multiple platforms and formats

5) Reference collections – still out there, how to weed, how to manage

6) Merchandising of collections, displays

7) Increasing circulation with fewer browsers in the stacks

8) Managing holds – including disparity between holds on physical formats vs. digital

9) Allocating square footage to collections – formulas, what’s right, studies

10) collectionHQ/ESP and other data used to manage collections

11) declining print budgets and impact on circulation

12) How do you manage your “new” books/leasing programs/what is a new book

13) Management of self-published books and collecting self-published materials

14) BISAC and other alternate forms of shelving children’s books and collections/neighborhoods/Darien CT model

15) Managing special collections

16) Periodicals

17) Diversity Audits

18) Anybody have anything new to brag about

19) Any new products discovered on the floor?

20) Working with vendors new to the library market for example, Creativebug

21) Opening day collections for new buildings

22) Consumer health information and content physical vs. digital

23) Weeding

The group talks about the most popular topics. For this meeting we discussed the changing landscape of digital lending terms and what the Association and PLA might be doing about it, Lynda.com and patron privacy, increasing circulation through merchandising and managing new books (lease programs), platform fatigue, consumer health information and Diversity audits. Due to the nature of some of these topics we naturally discussed other topics that had been mentioned. I can tell you that there was a lot of positive feedback from attendees. That sense of “being seen” and “not feeling alone” and relief that “others are dealing with the same topics.” People wondered why there wasn’t a home for collections in PLA and why there weren’t more programs of practical use for public librarians managing or working with collections.

## **Current and incoming leadership:**

Co-Chair for the above: Daniel Barden

Co-Chair for the above: Holly Blosser

Chair: Daniel Barden

Incoming Chair: Holly Blosser

Incoming Co-Chair: Jessica Russell