

Creative Ideas in Technical Services Interest Group of ALCTS
ALA Annual Conference 2016
June 26, 2016
1-2:30pm in Hilton Orlando, Room Lake Highland

Chair: Amber Billey, Columbia University Libraries
Vice Chair: Whitney Buccicone, University of Washington Libraries
Outgoing Chair: Kelly Smith, Eastern Kentucky University

Session Report

Approximately 35 conference attendees gathered on 6 topics for round tables discussions on a range of topics affecting library technical services. Each round table discussion was facilitated by a topic moderator that proposed the topic prior to the conference, and a note taker was selected from each group. The notetaker was asked to record the discussion and distill it into three “big takeaways” to report back to the wider group at the end of the session. Below are the three “big takeaways” from each group discussion:

TOPIC: Linked Data! How? And Why?

Moderated by Carla Davis Cunningham

- Experimentation is really important - particularly helpful to have finite collections of objects and their data. (LD4P, BIBFRAME)
- We are being way too hard on ourselves! (re: linked data training and implementation)
- What can we do now? CLeanup, adding URIs into metadata, reconciling authorities/AAPs in preparation for transformation

TOPIC: Best Practices for Cataloging Patron Drive Acquisition (PDA) Records

Moderated by Alyssa Koclanes

- Using PDA for ebook records but all not necessarily happy with it
- Variable and vendor dependent whether we add PDA records to our catalog
- Adding PDA records has increased workflows in technical services

TOPIC: Best Practices for Maintaining the Integrity of Records as the Evolution of Technical Services and ILS Technology Changes

Moderated by Arlene Simpson, Renee Gould, and Sandy Avila

- WorldShare Management Services (WMS) records are 90% accurate and that is not good enough, but there is a “community” set up to help users with issues.
- Documentation needed to transition the changes in different ILS over time.
- Using templates in ILS are important. Go through them and ensure that changes are made as things come up.

TOPIC: Is-ness: Evolving Practices in Cataloging Genre/Form

Moderated by Time Kiser and Nicole Smeltekop

- Practices do still differ widely and most libraries don't feel they have the resources to do large-scale retrospective conversion
- Collaboration, and accurate collaboration is key to successful application of genre forms
- We all recognise the value of these genre form headings and how they are being used in interesting ways. They have improved records
- This still boils down to user needs. School libraries don't have 655s yet, so Children's genre/form terms go in 650s.

TOPIC: Library Workflow Exchange: Sharing and Efficiency

Moderated by Liz Woolcott and Anna Neatrour

<http://www.libraryworkflowexchange.org/>

- Need discovery for specific systems
- Email blast on specific subjects
- Emerging areas of work - migration of documentation, how to transition, preparing for migration

TOPIC: Streamlining Workflows

Moderated by Amanda Ros

- Self identifying staff language expertise and departmental responsibilities and sharing list to entire library staff
- Cross training to cope with absences and retirements.
- Shared email boxes - for sending questions to department. Have person responsible to make sure all responded.