Rachel Arizaga is the Director of the community libraries on Fort Bliss, located in El Paso, TX. Her interest in Army libraries began when she was first hired to work as a technician for the Mickelsen Community Library on Fort Bliss. Since then, she has become a champion of innovation; striving to bring unique programming and world-class customer service to the Army community. Arizaga is credited with opening the first MakerSpace among Army libraries and is currently spearheading a pilot program with the Army Corps of Engineers and the Pentagon to bring new and emerging technologies to libraries across the military.

Michael Steinmacher, the 2016 Library of Congress/FEDLINK Federal Librarian of the Year, is the director of Barr Memorial Library, Fort Knox, KY. Steinmacher’s work at Fort Knox includes developing a pilot RFID Army library, implementation of one of the Army’s first MakerSpaces, and development of the acclaimed Authors at Your Library program, which has welcomed almost 40 New York Times Bestselling authors to Post since its inception in 2010. Recognized for leveraging technology to provide services and for his work in large scale, innovative programs, his work has appeared in industry leading journals American Libraries and Library Journal.

Elsworth Carman is the Director of the Marion (IA) Public Library. He has a career-long focus in service to traditionally underserved populations and is deeply committed to improving access to library resources. As a first-time director, Carman is pleased to be able to facilitate leadership opportunities for staff at all levels throughout the library. In late 2017, Carman created a new position at MPL and brought in a coordinator of marketing, promotion, and development. Leading the library through branding and communications changes has been both a challenge and a joy.