Summon™

Web-scale Discovery Service

John Law, VP Discovery

ALA Midwinter, January 2013

SerialsSolutions®
a ProQuest® business

Open Discovery Initiative

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- We actively participate in and support the ODI initiative
- The primary goal of ODI is to help libraries, information providers and discovery service vendors work better together
- But how will we measure success?

Open Discovery Initiative

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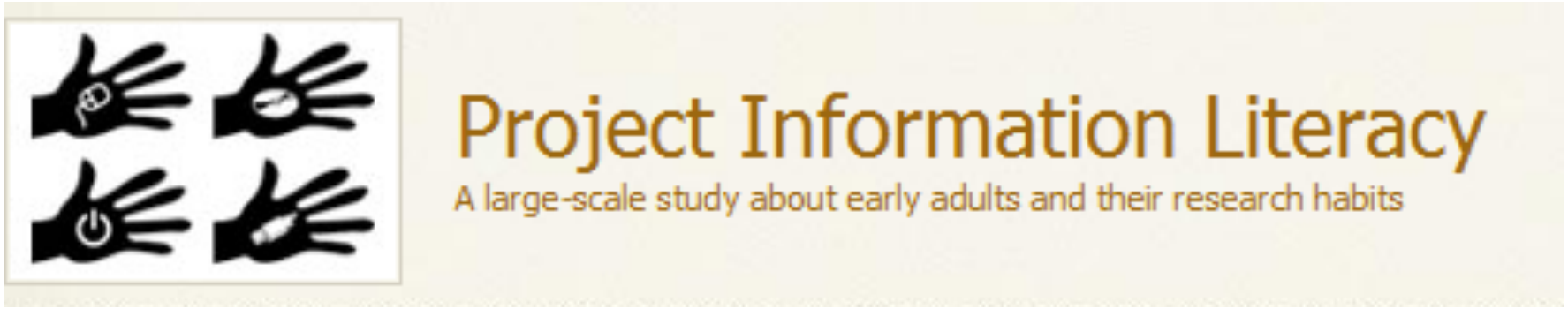
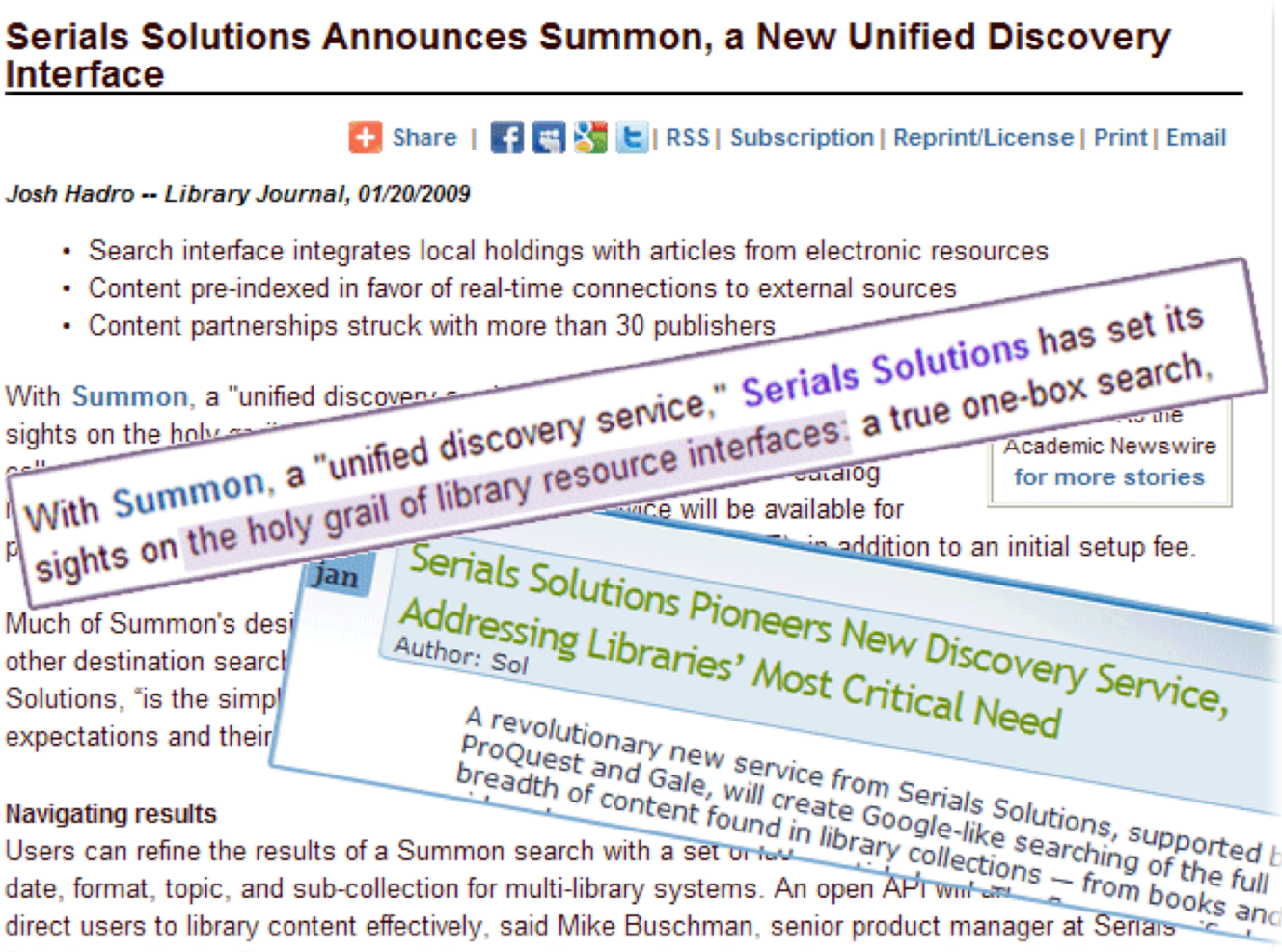
The real measure of success for the ODI group will be how well we collectively serve the most important stakeholders of all—the end user, the researcher.

The problem we're trying to solve



The reality is user expectations have evolved and library systems have not kept up. The problem is your users are going elsewhere. So the library must do a better job of showing it's value.

In 2009 we delivered a real solution



Serials Solutions Announces Summon, a New Unified Discovery Interface

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Josh Hadro -- Library Journal, 01/20/2009

- Search interface integrates local holdings with articles from electronic resources
- Content pre-indexed in favor of real-time connections to external sources
- Content partnerships struck with more than 30 publishers

With Summon, a "unified discovery service," Serials Solutions has set its sights on the holy grail of library resource interfaces: a true one-box search,

Academic Newswire for more stories

jan

Serials Solutions Pioneers New Discovery Service, Addressing Libraries' Most Critical Need

Author: Sol

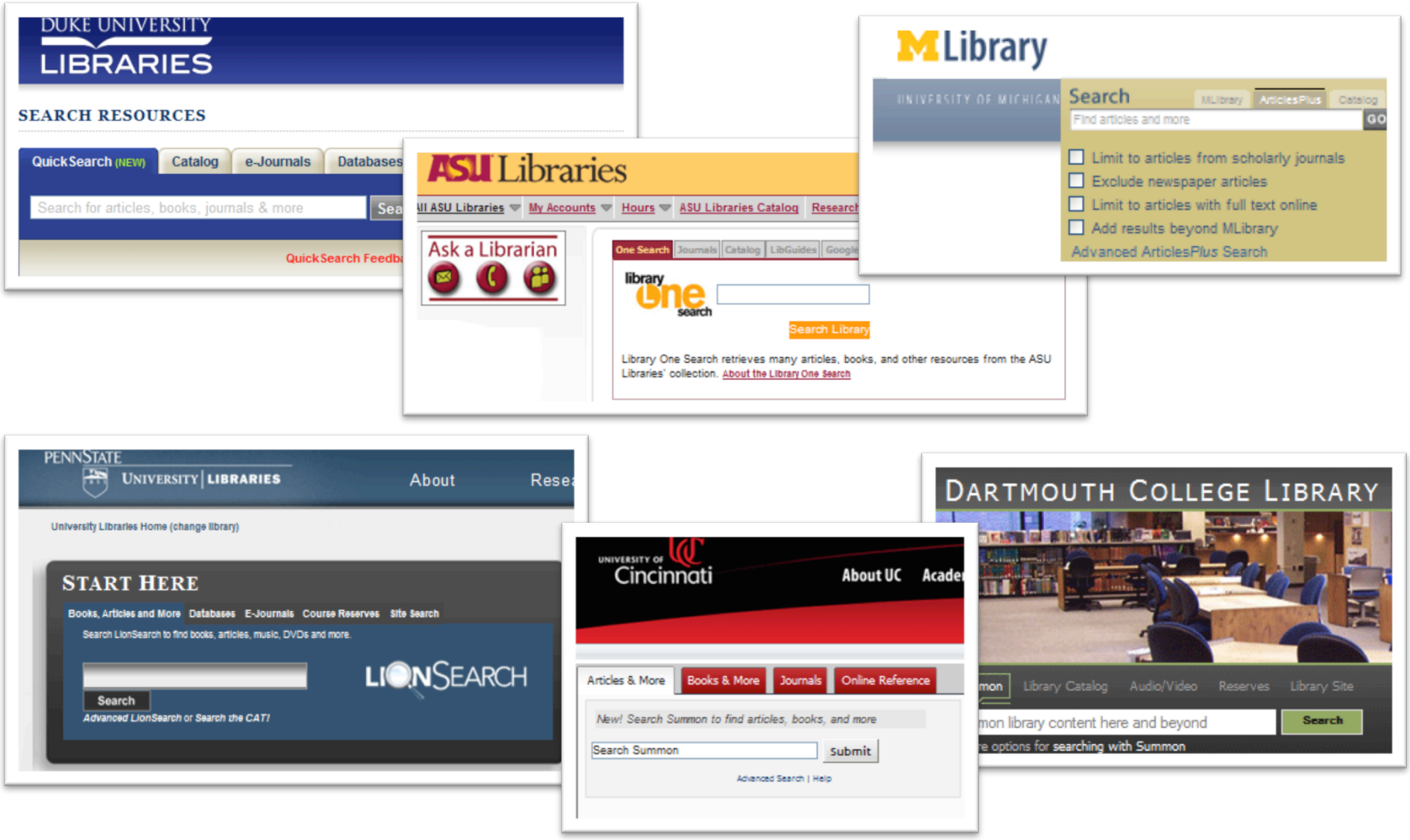
A revolutionary new service from Serials Solutions, supported by ProQuest and Gale, will create Google-like searching of the full breadth of content found in library collections — from books and

Navigating results

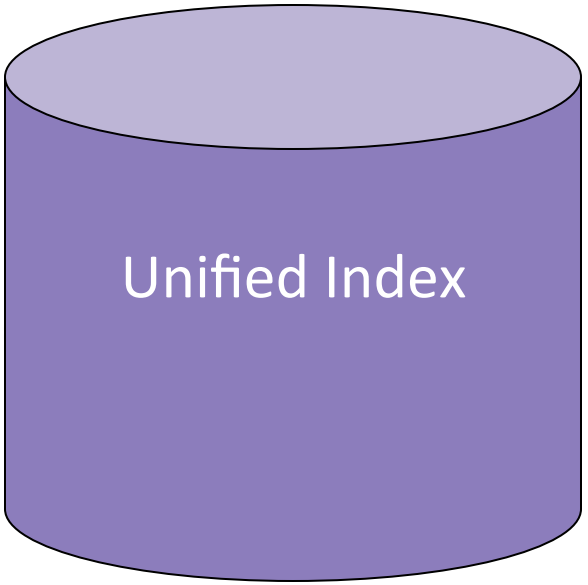
Users can refine the results of a Summon search with a set of ... date, format, topic, and sub-collection for multi-library systems. An open API ... direct users to library content effectively, said Mike Buschman, senior product manager at Serials ...

Live at ALA Midwinter, January 2009

A digital front door for the library



Understanding the Summon model…

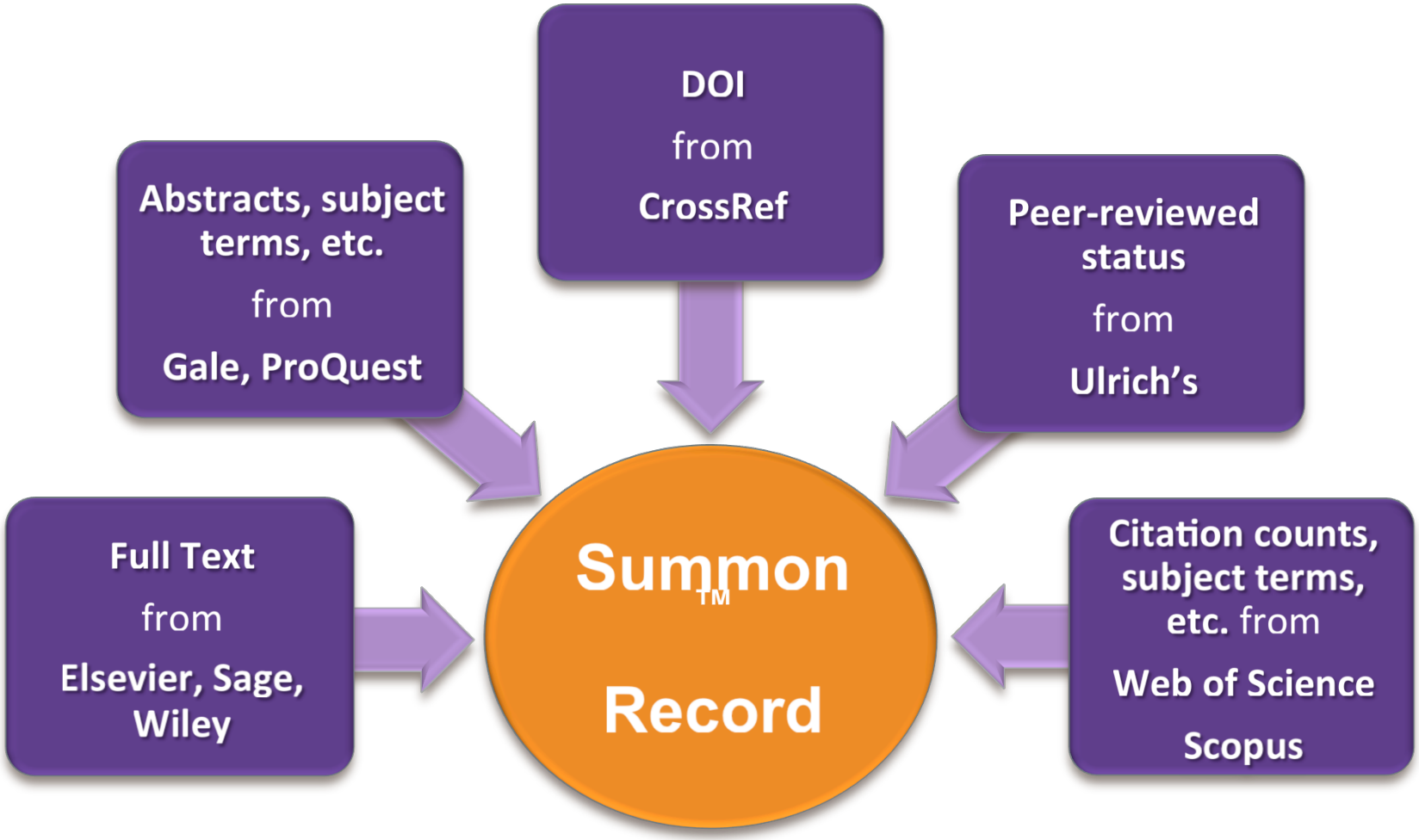


Summon Unified Index Snapshot

Content	Number of records
Newspaper Articles	475,000,000+
Journal Articles	155,000,000+
Books & eBooks	185,000,000+
Theses and Dissertations	19,000,000+
Conference Proceedings	8,500,000+
Patents	3,800,000+
Research Guides	25,000+
Library Catalog records	220,000,000+
Open Access records	25,000,000+
Institutional Repository records	15,000,000+

Over **90 content types** discoverable

Most complete metadata from all sources via Match and Merge Technology



Ground Breaking - Full Text Book Search

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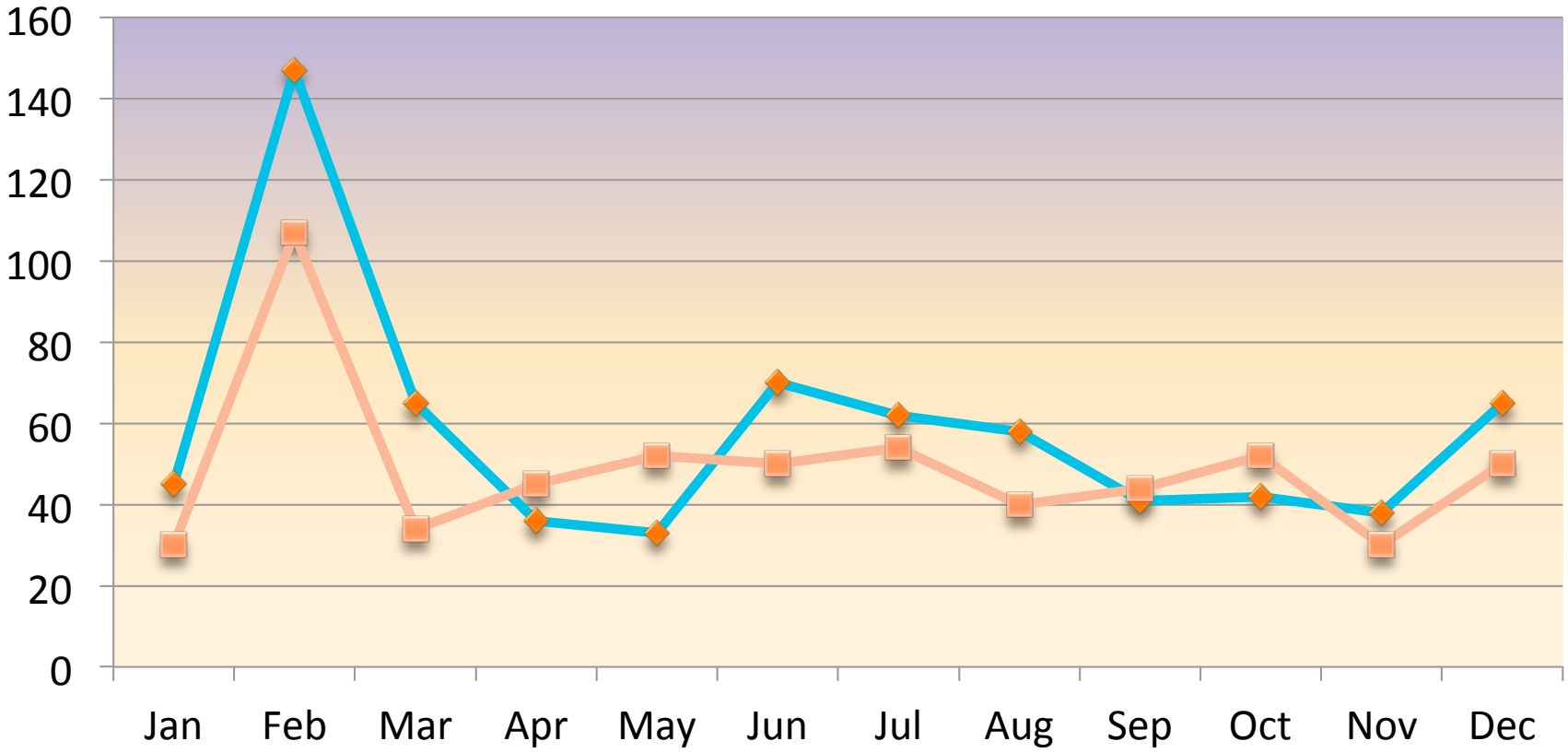
…and others

Content Packages Indexed



1,250 packages indexed 2011-2012

Over 7,800 publishers

Summon™ Participating Publishers

1105 Media, Inc.
1454119 Ontario Ltd. DBA Teach Magazine
24 Images
360 Youth LLC, DBA Alloy Education
3media Group Limited
3rd Wave Communications Pty Ltd
4Ward Corp.
A C P Computer Publications
A Capella Press
A J Press
A&C Black
A. Kroker
A. Press
A. Zimmer Ltd.
A.A. Balkema Publishers
A.I. Root Company
A.K. Peters
A.M. Best Company, Inc.
A.P. Publications Ltd.
A.S. Pratt & Sons
A.S.C.R. PRESS
A/S Dagbladet Politiken
AANA Publishing, Inc.
AAP Information Services Pty. Ltd.
Aarhus University Press
AATSEEL of the U.S. Inc.
AB Academic Publishers
ABC-CLIO Ebook Collection
Abel Publication Services, Inc.
Aberdeen Journals Ltd
Aberdeen University Research Archive
Abertay Dundee
Ability Magazine
Abingdon Press
Ablex Publishing Corporation
Aboriginal Multi-Media Society of Alberta (AMMSA)
Aboriginal Nurses Association of Canada
About...Time Magazine, Inc.
ACA International
Academia Colombiana de Ciencias Exactas, Fisicas y Naturales
Academia de Ciencias Luventicus
Academia de las Artes y las Ciencias Cinematográficas de España
Academia Nacional de la Historia
Academia Press
Academic Development Institute
Academic Press
Academic Press Ltd.
Academica Press
Academy of Accounting Historians
Academy of American Franciscan History
Academy of Financial Services
Academy of Legal Studies in Business
Academy of Management
Academy of Marketing Science
Academy of Marketing Science Review
Academy of Political Science
Academy of Spirituality and Professional Excellence
Access Intelligence, LLC
Accessible Archives
Accountants Publishing Co., Ltd.
Ace Bulletin (UK)
ACE Trust
ACM-SIGMIS
Acontecimiento
Acoustic Emission Group
Acoustical Publications, Inc.
Acoustical Society of America
ACTA Press
Action Communications, Inc.
Active Interest Media
Active Living Magazine
Acton Institute
Actusnews
Acumen Publishing
AD NieuwsMedia BV

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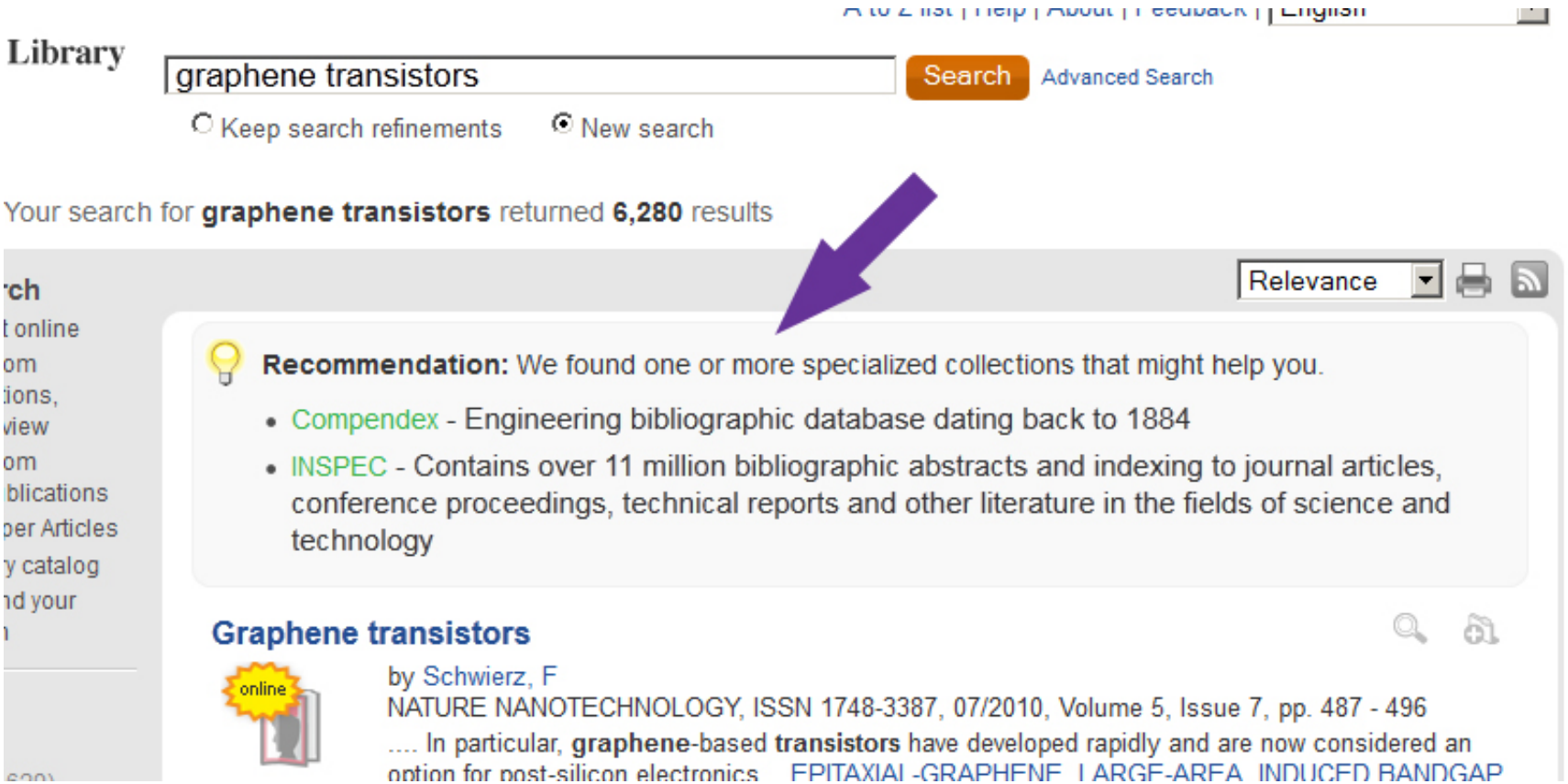
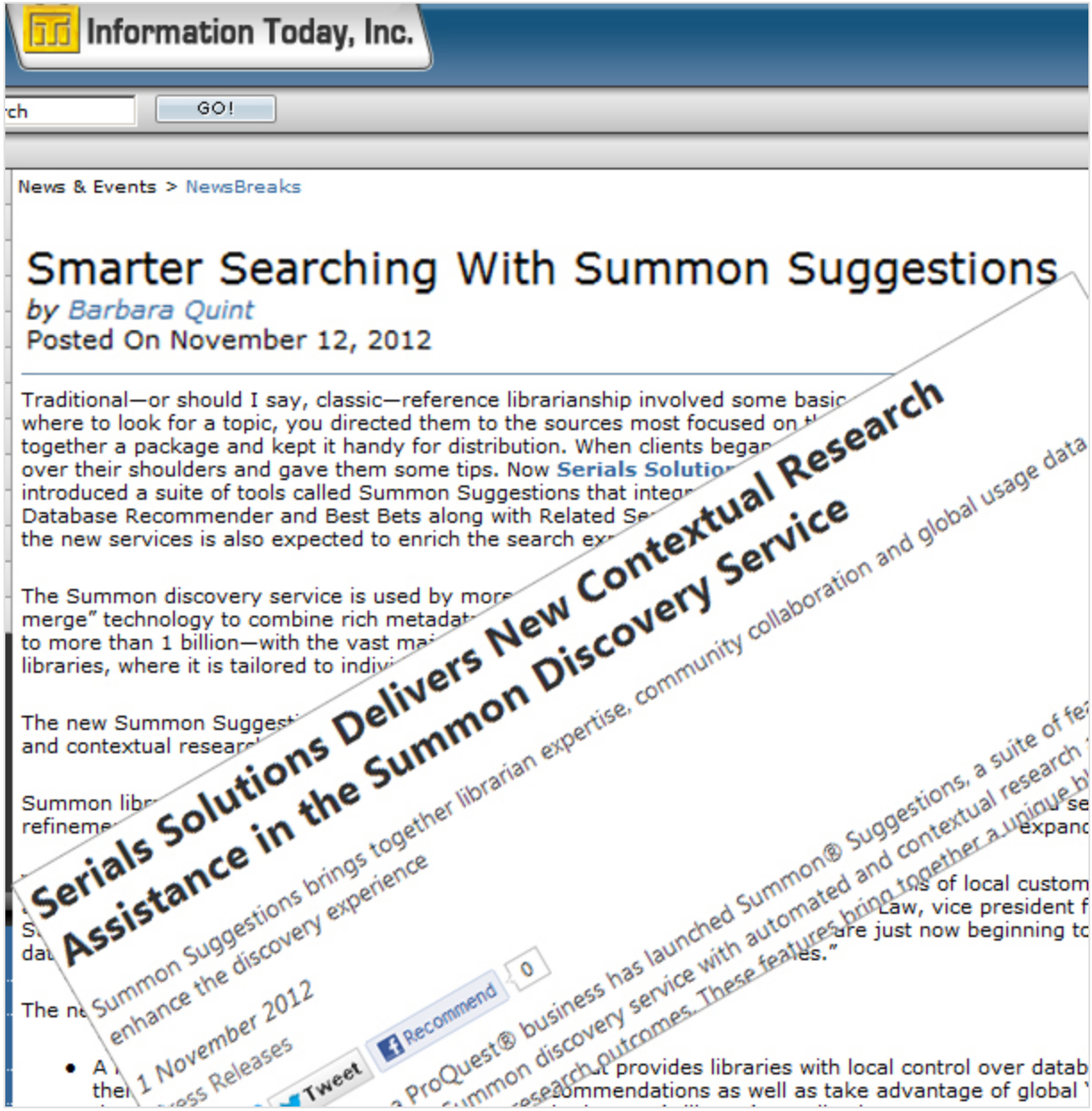
Summon exposes users to native resources

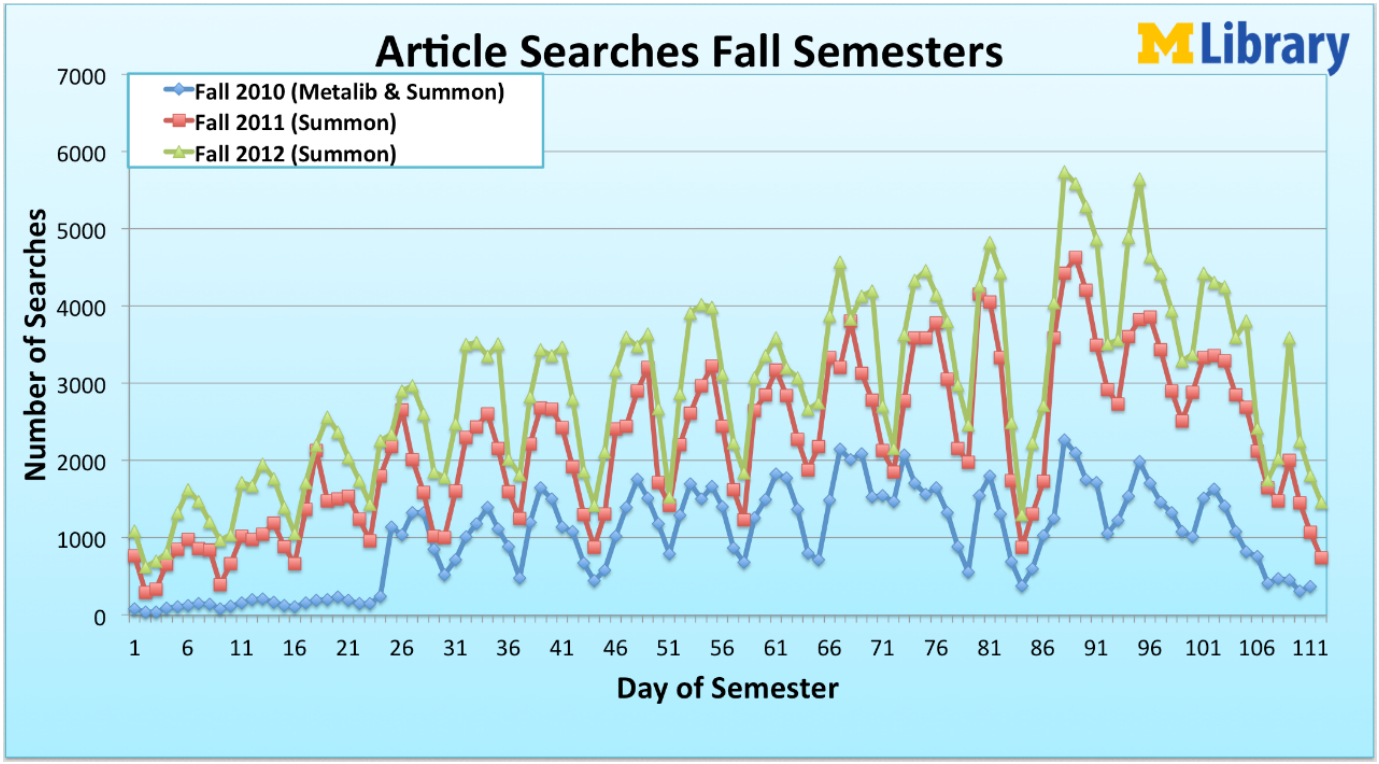


Summon Suggestions

- Database recommender
- Best Bets suggestions
- Related Searches
- Integrated Reference Chat
- Custom text editor



Increases resource usage and improves ROI



Unlike other discovery services, Summon is proven to increase usage of resources across the full breadth of a library's collection without bias to publisher, vendor or content type.

We’re all in it together